



Semi-Managed Connectivity: Is It Right for You?

See if you're ready to take the reins — or if you'd rather leave connectivity to the pros.

1. Uptime Support

Do you have the systems or personnel in place to maintain uptime? What happens when you lose connectivity?

2. Support & Troubleshooting

Who will handle support calls, ticketing, and troubleshooting?

3. Security Maintenance

Can you ensure all devices stay up to date with security patches and configuration settings?

4. Privacy & Network Design

How will you ensure network privacy and a secure architecture?

5. Data Usage Management

Who monitors usage, tracks data thresholds, and prevents overage charges?

6. Billing & Vendor Coordination

How do you manage billing and relationships with connectivity vendors?

7. Hardware Supply Chain

Who is responsible for sourcing, managing, and shipping cellular hardware?

8. Device Monitoring Tools

How do you monitor device uptime and performance? How many systems or tools are involved?

9. Pre-Launch Prep

Do you have processes for testing, activating, configuring, and kitting devices before deployment?

10. Logistics Resources

What internal resources support your shipping, warehousing, and logistics?

11. In-Field Services

Do you have boots-on-the-ground support for installations, updates, or maintenance?

12. Ongoing Optimization

What's your long-term plan for improving and adapting your connectivity strategy?

The OptConnect team can help you choose the right semi-managed or fully managed cellular IoT solution. Call us anytime at 877-678-3343 x2.